ALMEKS Dis Ticaret Limited Sti. (Ex - Imp)

Kibris Sehitleri Cad. No. No. 98 D: 11 K: 6
35220 Alsancak - IZMIR - TURKEY

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WARRANTY CONDITIONS

Alpler warrants to its Dealer, who in turn warrants to the purchaser, that each new Product, part or accessory will be free from defects in material and workmanship for 24 months after delivery and installation by an Alpler Dealer, according to the conditions outlined.

In no event shall Alpler be liable for downtime expenses, loss of machine use, loss of crops, loss of profits, injury or damage arising from accident, direct or indirect loss, or other incidental, consequential or special damages.

Conditions of Warranty

In the event of a defect which may result in a warranty claim:

- The Owner must provide the Alpler Dealer with written notice of the defect within 14 days of its occurrence, and allow reasonable time for replacement or repair.
- At Alpler's request the Dealer will ensure any failed parts are freighted to the Alpler factory. Freight costs will not be covered by Alpler. Transportation of the Alpler product to the Alpler. Servicing Dealer for warranty work is the responsibility of the Owner.
- The Warranty is not transferable to any third party or subsequent purchaser.
- Components and conditions not covered by warranty include:

Abuse

Failure resulting from neglect, improper operation, lacks of required maintenance or continued use of machine after the discovery of a defect which results in greater damage to the unit.

Environmental Conditions and Application

Deteriorated or failed components such as hydraulic hoses, seals, valves or connections damaged by corrosive materials, dirt, sand, excessive heat or moisture. Warranty determination for these types of failures will be made by Alpler only after inspection of failed components.

Normal Wear

Normal wear and consumable items such as oils and lubricants, nuts, bolts, washers, grease caps, spanners, jacks, bearing housings, axles, poppet valves or seal kits for hydraulic cylinders, seals, points, discs, axles, tires, machine adjustment and periodic service. These are considered to be normal wear items and are not warranted.

Maintenance

Component failure caused by non-performance of scheduled maintenance such as correct lubrication and maintenance, tightening or replacement of bolts, nuts, fittings, shields and covers

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Damage

Damage or machine failure caused by carelessness, accidents, improper operation, inappropriate transportation or storage of the machine, parts or attachments

- Any damage to the plough due to drop or throw during transportation (under the bad local road conditions)
- Damage due to the application of excessive force or strain
- Damage due to subsequent welding and drilling operations on the plough
- Damage due to turning or reversing while the plough is inside the soil

Alterations

Any unauthorized alteration, modification, attachments or unauthorized repairs to the Alpler product, parts or attachments. Written approval must be obtained from Alpler for any such items to maintain warranty.

Replacement Parts & Service Work

The Labour or expenses involved in any of the following replacements or a service task is the responsibility of the owner:

- Replacement of faulty tines
- Soil opener replacement
- Metering roller adjustment or replacement
- Any bearing replacement
- Adjustments (refer to manual)
- Drive shaft adjustment or replacement
- Periodic service work.

Alpler and its Dealers are not responsible or liable for any such expenses.

Clean-up Time

Alpler does not pay for cleaning the products, parts, accessories or work area before or after the warranty repair. Clean-up time is affected primarily by the application or conditions in which the unit is operated and maintained. Since clean-up time can be so variable, cleaning time should be considered a customer expense.

Transportation & Insurance Costs

Warranty does not cover transportation or insurance costs for its products or other equipment needing repair or replacement of warranted components. Nor does it cover any freight or insurance costs in obtaining new parts or returning old parts to Alpler for inspection purposes.

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Travel Time

Travel time required for warranty repairs is the responsibility of the Owner.

Diagnostic Time

Warranty does not cover time required to diagnose a warranty problem. Diagnostic time is affected greatly by the training and expertise of the technician employed to do the job. With proper training of service personnel, diagnostic time should be at a minimum. Alpler expects that Dealers will assign a well-trained and proficient technician to handle warranty repairs.

Non – Genuine Parts

Use of parts other than Alpler parts for repair of warranted parts will automatically negate any warranty. Warranted components must be replaced with genuine Alpler repair parts.

Unauthorized Repairs

Repairs by an unauthorized agent will automatically forfeit any warranty. Warranty repairs must be carried out by an Authorized Alpler Dealer only, and only after Alpler's authorization has been obtained.

Special Warranty Considerations apply in respect to the following:

Tires, Hydraulics and Castings:

These items are covered by their respective manufacturer's warranty. For example many tire manufactures will only warrant tires pro rata. Claims for faults relating to these components must follow Alpler's normal claim procedures.