WARRANTY POLICY

- Two year warranty as standard on İzelmak products- this only includes Feed Mixer Machine and Manure Spreader Machine. *Please note that the logistics cost is not included in this.*
- Warranty period begins on the day of receipt.
- We will repair or replace any faulty or defective products for the duration of their warranty.
- **Warranty does not apply for damage or defects caused by your use or storage.**
- This means that, in the event that your product is found to be mechanically defective within the two year warranty period, we will arrange for it to be (at our discretion) repaired including all parts and labour, subject to the terms and conditions set out below.
- A two year warranty is automatically applied on purchase. For the two year product warranty you will need to provide us with your name and contact details, along with details of your product, including the model number and date of your order. You will find all of this information on your order confirmation email. Please keep a copy of your order confirmation safe for future reference.
- Once we have verified that your warranty is valid, we will provide you with information about how to return the product to our warehouse for inspection/testing. *Please note that the logistics cost of this is not covered by İzelmak.* In order to take advantage of your rights under this policy, you must contact us to obtain a return authorisation number, and then send the products to us in their original packaging, along with a covering note quoting the authorisation number and a copy of your original order confirmation.
- Warranty consists in the free supply, EXW, of any part which is proved to be defective ,on condition that such defective part is sent to the supplier at the supplier's experience
- This warranty is subject to Turkish law and the courts of Turkey shall have exclusive jurisdiction over any matters arising out of or in connection with these warranty terms and conditions. This does not affect any consumer statutory rights that you may have for the purposes of this warranty.
- The suppier Shall not be responsible from any direct or indirect damages under any circumstances .